

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Medicare
7500 Security Boulevard
Baltimore, Maryland 21244-1850



MEDICARE DRUG & HEALTH PLAN CONTRACT ADMINISTRATION GROUP

DATE: August 27, 2026

TO: Medicare Advantage Organizations

FROM: Gerard J. Mulcahy
Director

SUBJECT: Update to Contract Year 2027 Medicare Advantage Provider Directory
Attestation Deadline

The Centers for Medicare & Medicaid Services (CMS) is extending the deadline for Medicare Advantage (MA) organizations to complete the Contract Year (CY) 2027 provider directory attestation in the Health Plan Management System (HPMS). The attestation deadline, previously **September 1, 2026, is now September 18, 2026**. This extension aligns the attestation deadline with the additional time CMS is providing MA organizations for provider directory testing. We note that MA organizations that already attested before the original September 1 deadline do not need to attest again.

CMS recognizes that MA organizations are implementing new processes and systems to make provider directory data available for use in Medicare Plan Finder (MPF), and that provider directory data may be affected by operational and data-source challenges, including dependencies on providers, delegated entities, vendors, and other third parties. As CMS and MA organizations continue to work collaboratively through this initial implementation period, CMS remains focused on supporting a successful transition to these new requirements.

For the CY 2027 provider directory attestation, CMS recognizes that MA organizations may continue to refine their processes for maintaining, validating, updating, and correcting provider directory data. CMS has not prescribed a specific methodology for these activities. In completing the CY 2027 attestation, MA organizations should rely on their documented processes and reasonable, good-faith efforts to maintain accurate provider directory data. MA organizations remain responsible for updating information subject to § 422.111(m) within 30 days of the date the MA organization becomes aware of a change.

Accordingly, MA organizations must complete the CY 2027 provider directory attestation in HPMS no later than **September 18, 2026**.

Please direct questions about this memo to the HPMS Help Desk at 1-800-220-2028 or hpms@cms.hhs.gov.